

General Assembly

## **Amendment**

February Session, 2022

LCO No. **5506** 



Offered by:

REP. PORTER, 94th Dist.

To: Subst. House Bill No. **5441** 

File No. 418

Cal. No. 297

## "AN ACT ADOPTING THE RECOMMENDATIONS OF THE TASK FORCE TO STUDY THE STATE WORKFORCE AND RETIRING EMPLOYEES."

- 1 Strike everything after the enacting clause and substitute the
- 2 following in lieu thereof:
- 3 "Section 1. (NEW) (Effective from passage) As used in this section and
- 4 section 2 of this act:
- 5 (1) "Manager" means any managerial employee, as defined in section
- 6 5-270 of the general statutes;
- 7 (2) "Covered employee" means any employee, as defined in section 5-
- 8 270 of the general statutes, other than a manager;
- 9 (3) "State employer" means any employer as defined in section 5-270
- 10 of the general statutes;
- 11 (4) "Discrimination" means any discriminatory practice as defined in
- subsection (8) of section 46a-51 of the general statutes; and

(5) "State Employees Bargaining Agent Coalition" means the entity with the authority to engage in coalition bargaining as set forth in subsection (f) of section 5-278 of the general statutes.

- Sec. 2. (NEW) (Effective January 1, 2023) (a) Each state employer shall adopt a zero-tolerance policy for using managerial authority for discrimination or retaliation against those who complain of discrimination. Such policy shall: (1) Specifically forbid any manager from retaliating or discriminating against an employee who complains of discrimination; (2) include performance and other sanctions against managers who dissuade or seek to dissuade employees from filing such complaints; and (3) include performance and other sanctions against managerial authorities who fail to objectively and fully investigate such complaints consistent with identified procedures following an incident, including, but not limited to, notifications to the complainant regarding the status and outcome of the complaint investigation.
- (b) Each state employer shall assure that it is safe for employees to formally or informally raise any complaint concerning the use of managerial authority in violation of subsection (a) of this section. No state employer shall take, or threaten to take, any personnel action or otherwise discriminate against any employee because such employee has formally or informally raised such complaint.
- (c) In any action brought by an employee to redress a violation under chapter 814c of the general statutes, or under section 31-41m of the general statutes, in addition to all other damages available under such sections, the employee shall be awarded double damages for any employment losses.
- (d) Discharge or other termination of any employee in violation of subsection (b) of this section shall be conclusively presumed to create irreparable harm for purposes of any temporary or permanent injunction action that may be brought to redress such violation, and it shall be irrebuttably presumed that there is no adequate remedy at law. The doctrine of exhaustion of administrative remedies shall not apply

in any action to redress a discharge or other termination of employment.

- 46 Any required initial notice for any action under this section shall include
- 47 service on the Connecticut Commission on Human Rights and
- 48 Opportunities and the commission may intervene as a matter of right in
- 49 any such proceeding.

- Sec. 3. (NEW) (Effective from passage) (a) Not later than the first of August of each fiscal year, the commissioner of each state agency shall conduct an analysis of employee retention rates within the commissioner's agency. Such analysis shall be compared to the state's year-to-year data, as well as the findings in the report entitled "The State of Connecticut Workforce: An Analysis of Representation and Compensation Equity Across Gender and Race-Ethnicity". The commissioners shall jointly report their analysis to the Governor, the joint standing committee of the General Assembly having cognizance of matters relating to public employees and the Chief Diversity, Equity and Inclusion Officer, as established in section 5 of this act.
  - (b) Not later than August 1, 2022, the human resources departments across all branches of state government, therefore encompassing all state agencies, shall develop a universal exit survey with specific data points to help inform an overall view of the state's workplace conditions. Such surveys shall be developed, distributed and collected by agency human resources departments and shall analyze the results of the surveys and report to the Chief Diversity, Equity and Inclusion Officer.
  - Sec. 4. (NEW) (Effective from passage) (a) The commissioners of each state agency shall formally engage in a strategic plan to examine: (1) The positions and position types they recommend to be replaced as they are; (2) the positions they recommend be replaced with a different type of position because the function has changed; and (3) the positions they recommend be replaced with a different position because the need has changed, based on current state agency needs and current workforce capacity and ability. Such plan shall be reported to the Governor and the joint standing committee of the General Assembly having cognizance of matters relating to labor and public employees.

(b) The process shall involve representatives of each State Employee Bargaining Agent Coalition constituent union under the savings and transformation provisions of the State Employee Bargaining Agent Coalition agreement.

- Sec. 5. (NEW) (*Effective from passage*) (a) There shall be established a Chief Diversity, Equity and Inclusion Officer position to oversee a transformative hiring process in state government. The Chief Diversity, Equity and Inclusion Officer shall be appointed by the Equity Advisory Committee, established pursuant to subsection (c) of this section, with the approval of the General Assembly. Said officer shall report to the Equity Advisory Committee.
  - (b) Within thirty days of the passage of this section, the commissioner of each state agency shall address its diversity needs by reviewing the report entitled: "The State of Connecticut Workforce: An Analysis of Representation and Compensation Equity Across Gender and Race-Ethnicity" and to conduct an assessment of the commissioner's agency. Such assessment shall be used to determine where action plans may be necessary to address any racial or gender disparities, including a review of recruitment strategies. The assessment shall include, but shall not be limited to: (1) An agency's success in the last five years in recruiting and retaining women and people of color into various positions; and (2) an agency's plan for achieving an appropriate and fair balance in replacing vacancies left by retiring employees. Each such assessment shall be submitted to the Governor, the General Assembly, the Chief Diversity, Equity and Inclusion Officer and the Equity Advisory Committee, established in subsection (c) of this section, not later than three months of commencing such assessment.
    - (c) (1) Not later than three months after the completion of the study of equity in state government programs and actions required under section 81 of public act 21-2 of the June special session, or July 1, 2023, whichever comes first, there shall be established an Equity Advisory Committee responsible for monitoring whether state agencies are implementing the recommendations issuing from such study. The

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Equity Advisory Committee shall also be responsible for monitoring whether the assessment goals pursuant to subsection (b) of this section are being met by state agencies.

- (2) The committee shall consist of the following members: (A) Seven members appointed by representatives of each State Employee Bargaining Agent Coalition constituent union, (B) one member appointed by the Governor, (C) the executive director of the Commission of Human Rights and Opportunities, or the executive director's designee, (D) two members appointed by the executive director of the Commission of Human Rights and Opportunities, (E) three members appointed by the Black and Puerto Rican Caucus, and (F) four members appointed from the current task force to study the state workforce and retiring employees, consisting of (i) one member appointed by each chairperson, and (ii) one member appointed by each ranking member.
  - (d) The Equity Advisory Committee shall hire a Chief Diversity, Equity and Inclusion Officer not later than six months after its establishment. The committee shall establish criteria for a personnel search. The committee shall also establish benchmarks for success and evaluation in order to evaluate the work of the chosen Chief Diversity, Equity and Inclusion Officer.
- Sec. 6. (Effective from passage) (a) The commissioner of each state agency shall provide to the Governor, the joint standing committee of the General Assembly having cognizance of matters relating to labor and public employees and the Commission of Human Rights and Opportunities, a list of training and professional development programs currently in existence within the commissioner's agency, the extent of engagement of employees in those programs during the previous three years, including the number of employees enrolled, and the number of employees who completed such programs. The commissioner shall also provide a description of the agency's plans to create or increase engagement in such programs in the near future.

(b) The Labor Department shall provide to the Governor, the joint standing committee of the General Assembly having cognizance of matters relating to labor and public employees and the Commission of Human Rights and Opportunities, a list of existing career pathway programs, including high school-to-career pathway programs, vocational-technical school pathways, internships and post-graduate fellowships, modeled after other federal and state programs that encourage the training-to-workforce or college-to-workforce transition for a range of state employee classes and positions. The Labor Department shall include in such list agencies participating and the number of people involved in these programs.

- (c) The Commissioner of Administrative Services shall study the feasibility of developing a paid internship program for high school and college students. In conducting such study, the commissioner may consult with leaders of nonprofit agencies and community advocates.
- Sec. 7. Subsection (p) of section 5-200 of the 2022 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2022*):
  - (p) When such authority is not otherwise conferred by statute, the commissioner shall issue orders to provide that (1) executive or judicial department employees exempt from the classified service or not included in any prevailing bargaining unit contract, except unclassified employees of any board of trustees of the constituent units of higher education, be granted rights, [and] benefits and wages, with movement within salary ranges, not less than those granted to employees in the classified service or covered under such contracts, or (2) retirement benefits for state employees exempt from the classified service or not included in any prevailing bargaining unit contract be adjusted to provide retirement benefits for such employees which are the same as those most frequently provided under the terms of approved bargaining unit contracts in effect at the time of such adjustment. When such authority is not otherwise conferred by statute, the board of trustees of any constituent unit of the state system of higher education may issue

orders to provide that the unclassified employees of such board be granted rights, [and] benefits and wages not less than those granted to employees of the board who are covered under a prevailing bargaining unit contract. Where there is a conflict between an order granting such rights, [and] benefits, and wages and any provision of the general statutes, such order shall prevail. [Such orders shall be subject to the approval of the Secretary of the Office of Policy and Management. If the secretary approves such order, and such order is in conflict with any provision of the general statutes, the secretary shall forward a copy of such order to the joint committee of the General Assembly having cognizance of labor matters.]

- 187 Sec. 8. Subsection (g) of section 5-270 of the general statutes is 188 repealed and the following is substituted in lieu thereof (*Effective October* 189 1, 2022):
- 190 (g) "Managerial employee" means any individual in a position in which the principal functions are characterized by not fewer than two 192 of the following, provided [for any position in any unit of the system of 193 higher education,] one of such two functions shall be as specified in 194 subdivision (4) of this subsection: (1) Responsibility for direction of a 195 subunit or facility of a major division of an agency or assignment to an 196 agency head's staff; (2) development, implementation and evaluation of 197 goals and objectives consistent with agency mission and policy; (3) 198 participation in the formulation of agency policy; or (4) a major role in 199 the administration of collective bargaining agreements or major 200 personnel decisions, or both, including staffing, hiring, firing, evaluation, promotion and training of employees.
  - Sec. 9. (NEW) (Effective from passage) (a) Each state agency and the technical high school system shall fill all open positions to levels appropriated in the 2022-2023 biennial budget. Each agency shall also adopt continuous recruitment practices to fill critical shortage positions, as appropriated in the biennial budget for the fiscal years commencing July 1, 2022, and July 1, 2023. Such positions shall not require approval from the Department of Administrative Services or the Office of Policy

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- (b) The commissioners of each state agency and the superintendent of the technical high school system shall submit a plan for filling all vacancies to the General Assembly within thirty days from the effective date of this section and quarterly thereafter.
- 214 Sec. 10. (NEW) (Effective from passage) The Secretary of the Office of 215 Policy and Management shall consult with the State Employees 216 Bargaining Agent Coalition in order to: (1) Allow all employees to 217 continue working beyond the July 1, 2022, deadline for retirement 218 without the applicable cost-of-living adjustment or retiree health care 219 changes until one month following the hiring of the employee's 220 replacement for the purpose of training and transitioning the new 221 employee in the position; and (2) to reduce the retirement incentive 222 caused by the 2022 changes in a way that would not materially decrease 223 the savings attributable to such changes.
  - Sec. 11. (*Effective from passage*) (a) There is established a task force to study the feasibility of creating a state employee training account that shall be administered by a joint labor management committee. Such study shall include, but need not be limited to, an examination of creating a state employee training account to be used for: (1) The cost of obtaining certifications or education necessary for promotional opportunities; (2) the cost of trainings, seminars or conferences that will assist participating employees with promotional opportunities; (3) programs to assist employees who do not otherwise qualify for federal or state job training programs in order to overcome promotional barriers; and (4) any other costs that are deemed instrumental to the promotional opportunities of an employee.
  - (b) The task force shall consist of the following members:
- 237 (1) The chairpersons and ranking members of the joint standing 238 committee of the General Assembly having cognizance of matters 239 relating to labor and public employees;

(2) The chairpersons and ranking members of the joint standing committee of the General Assembly having cognizance of matters relating to government administration and elections;

- (3) One appointed by the speaker of the House of Representatives;
- 244 (4) One appointed by the president pro tempore of the Senate;
- 245 (5) One appointed by the majority leader of the House of 246 Representatives;
- 247 (6) One appointed by the majority leader of the Senate;
- 248 (7) One appointed by the minority leader of the House of 249 Representatives;
- 250 (8) One appointed by the minority leader of the Senate; and
- 251 (9) Four appointed by the chairpersons of the task force, who shall be 252 representatives of the State Employees Bargaining Agent Coalition.
- (c) Any member of the task force appointed under subdivision (3),
- 254 (4), (5), (6), (7) or (8) of subsection (b) of this section may be a member 255 of the General Assembly.
- 256 (d) All initial appointments to the task force shall be made not later 257 than thirty days after the effective date of this section. Any vacancy shall 258 be filled by the appointing authority.
- (e) The chairpersons of the joint standing committee of the General Assembly having cognizance of matters relating to labor and public employees shall be the chairpersons of the task force. Such chairpersons shall schedule the first meeting of the task force, which shall be held not later than sixty days after the effective date of this section.
- 264 (f) The administrative staff of the joint standing committee of the 265 General Assembly having cognizance of matters relating to labor and 266 public employees shall serve as administrative staff of the task force.

(g) Not later than January 1, 2023, the task force shall submit a report on its findings and recommendations to the joint standing committees of the General Assembly having cognizance of matters relating to labor and public employees and government administration, in accordance with the provisions of section 11-4a of the general statutes. The task force shall terminate on the date that it submits such report or January 1, 2023, whichever is later.

Sec. 12. (NEW) (Effective January 1, 2023) (a) There is established within the Commission on Human Rights and Opportunities an Office of the Racial Justice Ombudsperson that shall: (1) Establish common working definitions for all key terms and descriptors to lay the foundation for the work; (2) institute a diverse slate initiative that assures that all state employee applicants regardless of race, creed, color, national origin, or any other protected class under the general statutes, are not disadvantaged among those prioritized for interviews for roles or positions using an external or internal hiring or promotional process that would require the hiring manager, or entity, to screen and interview all candidates using a standard antiracist screening and interview protocol that scores applicant answers; (3) submit a theory of action and plan for making constant progress towards eliminating systemic racism in state government, and implementing strategies and structures to maintain a workplace that (A) affords physical, racial, linguistic and cultural safety, and (B) privileges the ability of all employees to challenge racism and aggressions; (4) assure that all employees get a full and fair hearing of grievances, without fear of retaliation, and assure fair and racially just outcomes; (5) foster a workplace where managerial authorities are accountable to lead and model antiracist practices and make changes needed to ensure an antiracist, equitable workplace for all; (6) track and review the performance review process and protocols, as well as performance reviews, to identify discrepancies between white workers and black and brown workers in terms of education, time in position, job education provided, opportunities for professional development and growth to immediately create remediation plans to address racial disparities; (7) analyze and recommend solutions to

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hiring, training and promotion practices which have resulted in pay 301 302 disparities between workers on the basis of protected class status; (8) 303 focus on specific and actionable steps that those with supervisory or 304 managerial authority can implement within their workplace to 305 eliminate their unconscious or conscious racial biases; and (9) review 306 complaints and discipline administered and recommend remediation 307 plans where evidence of disparate discipline, responses to complaints 308 and manner of investigation differed by employee race.

- (b) (1) The Racial Justice Ombudsperson shall (A) be appointed by the Executive Director of the Commission on Human Rights and Opportunities upon the advice and consent of the State Employees Bargaining Agent Coalition Racial Justice Committee, and (B) be an expert in matters relating to the history, root causes, manifestations and persistent effects of racism.
- 315 (2) In addition to reporting to the Executive Director of the Commission on Human Rights and Opportunities, the Racial Justice 316 317 Ombudsperson shall report to a joint committee consisting of (A) the 318 State Employees Bargaining Agent Coalition Racial Justice Committee, 319 (B) the Governor, or the Governor's designee, and (C) the Equity 320 Advisory Committee created by this act. For purposes of tenure and 321 removal of the Ombudsperson, the procedures applicable to a deputy 322 director as set forth in subsection (d) of section 46a-52 of the general 323 statutes shall apply.
- 324 (3) On a quarterly basis, the Racial Justice Ombudsperson shall 325 submit a written report and present to the State Employees Bargaining 326 Agent Coalition Racial Justice Committee and the Equity Advisory 327 Committee, established pursuant to section 5 of this act, regarding the 328 duties and responsibilities of that position as identified in subsection (a) 329 of this section and as otherwise directed by the committees. Such written 330 report shall be made available on the Commission on Human Rights 331 and Opportunities' Internet web site.
- Sec. 13. (NEW) (Effective January 1, 2023) (a) The Commission on

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Human Rights and Opportunities shall develop antiracism and bias training for all state employees, managers, state vendors and consultants. Each state agency that employs one or more employees shall require a minimum of one hour of training and education related to antiracism and bias to all employees not later than six months after their assumption of a position with a state agency. Such training shall include, but not be limited to: (1) How to foster a workplace in which all employees can challenge racism and aggressions; (2) how to foster a workplace where managerial authorities are accountable to lead and model antiracist practices and make changes needed to ensure an antiracist, equitable workplace for all; (3) how to conduct a hiring process free of conscious bias and that counteracts unconscious bias; and (4) how to recognize and work to eliminate unconscious or conscious bias. Each state agency shall keep records of the participation of state employees, managers, state vendors and consultants in such training. The requirements of this subsection shall be accomplished within available appropriations.

(b) The commission shall design a culture and climate survey to assess the physical, racial, linguistic and cultural safety of all persons in an agency, and the extent to which each person feels valued and believes the agency's policies and practices are equitable and just. Each state agency shall administer such survey to its employees, provided no agency shall compel an employee to take such survey if they choose not to participate. The results of the survey shall be reported to the commission."

This act shall take effect as follows and shall amend the following sections:			
Section 1	from passage	New section	
Sec. 2	January 1, 2023	New section	
Sec. 3	from passage	New section	
Sec. 4	from passage	New section	
Sec. 5	from passage	New section	
Sec. 6	from passage	New section	
Sec. 7	July 1, 2022	5-200(p)	

Sec. 8	October 1, 2022	5-270(g)
Sec. 9	from passage	New section
Sec. 10	from passage	New section
Sec. 11	from passage	New section
Sec. 12	January 1, 2023	New section
Sec. 13	January 1, 2023	New section